

**Wednesday Afternoon Schedule**  
**Primary Care Systems and Quality Patient Care**  
 July 2019-June 2020

*Didactics, special Wednesday clinic and Housecalls are on Wednesday Afternoons*

*First floor – Special Wednesday (co-management) on the FIRST Wednesday of the month*  
*Second floor – Special Wednesday (co-management) on the LAST Wednesday of the month*

Date	Topic	Presenter/ Notes
7/3/19	<p><b>Special Wednesday Co-management Clinic – First Floor</b>            1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong  <b>*All residents in clinic to attend*</b></p> <p><b>Housecalls</b> (2<sup>nd</sup> floor) – only R3s:            Cat Burke, Jimmy Feeney</p>	
7/10/19	<p>Interdisciplinary Clinic            1:00-2:00 – Clinic Admin Time</p> <p><b>Housecalls</b> – only R3s:            Patrick Sanger, Theresa Wong</p>	Pharmacists practice on the 1 <sup>st</sup> floor
7/17/19	<p><b>Wednesday Morning Report</b>            8:00-9:00 AM</p> <p><b>Joint seminar:</b>  <u>Providing Quality Care to Homebound DGIM Patients</u>            1:00-2:15 - Reaching out to vulnerable patients with Housecalls: Process and Safety Issues – Carla Perisinotto, MD (July)            2:30-4:00 - Introduction to Panel Management – Elisabeth Askin, MD            4:00-5:00 – Implement Panel Management plans with your patients</p>	Pharmacists practice on the 2 <sup>nd</sup> floor
7/24/19	<p><b>Wednesday Morning Report</b>            8:00-9:00 AM</p> <p>Interdisciplinary Clinic            1:00-2:00 – Clinic Admin Time</p> <p><b>Housecalls:</b>            Theora Cimino, Sarah Flynn, Karen Hauser</p>	Pharmacists practice on the 1 <sup>st</sup> floor
7/31/19	<p><b>Wednesday Morning Report</b>            8:00-9:00 AM</p> <p><b>Special Wednesday Co-management Clinic – Second Floor</b>            1:00-2:00 PM: Panel Management with Pharmacists</p> <p><b>Housecalls:</b> 1<sup>st</sup> floor residents:            Theo Slomoff, Jackie To</p>	

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8/7/19	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Special Wednesday Co-management Clinic – First Floor</b> 1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong <b>*All residents in clinic to attend*</b></p> <p><b>Housecalls:</b> only 2<sup>nd</sup> floor R3s: NONE</p>	
8/14/19	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p>Interdisciplinary Clinic 1:00-2:00 – Panel Management time with pharmacists (all residents to attend)</p> <p><b>Housecalls:</b> only R3s: Erica Bass, Rand Dadasovich</p>	Pharmacists practice on the 1 <sup>st</sup> floor
8/21/19	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Joint seminar:</b> <u>Providing Quality Care to Homebound DGIM Patients</u> 1:00-2:15 - Reaching out to vulnerable patients with Housecalls: Process and Safety Issues –Natalie Young, MD 2:30-4:00 - Introduction to Panel Management – Elisabeth Askin, MD 4:00-5:00 – Implement Panel Management plans with your patients</p>	Pharmacists practice on the 2 <sup>nd</sup> floor
8/28/19	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Special Wednesday Co-management Clinic – Second Floor</b> 1:00-2:00 PM: Panel Management with Pharmacists</p> <p><b>Housecalls:</b> 1<sup>st</sup> floor residents: Shirin Hemmat, Zoe Kopp</p>	

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9/4/19	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Special Wednesday Co-management Clinic – First Floor</b> 1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong <b>*All residents in clinic to attend*</b></p> <p><b>Housecalls:</b> 2<sup>nd</sup> floor residents: Libby Cummings, Lisa Deng</p>	Global Health Didactic Month; TICR month
9/11/19	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p>Interdisciplinary Clinic 1:00-2:00 – Panel Management time with pharmacists (all residents to attend)</p> <p><b>Housecalls:</b> Cat Burke, Theo Slomoff</p>	Pharmacists practice on the 1 <sup>st</sup> floor
9/18/19	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Joint seminar:</b> <u>APEX tips for efficient practice</u> 1:00-1:50 – APEX tips and tricks: setting up smartphrases and templates – Maria Byron, MD 2:00-2:50 – Introduction to Video Visits – Therese Chan Tack, DO 3:00-4:00 – Panel Management – Elisabeth Askin, MD 4:00-5:00 – Implement Panel Management plans with your patients</p>	Pharmacists practice on the 2 <sup>nd</sup> floor
9/25/19	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Special Wednesday Co-management Clinic – Second Floor</b> 1:00-2:00 PM: Panel Management time with pharmacists (all residents to attend)</p> <p><b>Housecalls:</b> 1<sup>st</sup> floor residents: Maya Appley, Karen Hauser</p>	

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10/2/19	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Special Wednesday Co-management Clinic – First Floor</b> 1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong <b>*All residents in clinic to attend*</b></p> <p><b>Housecalls:</b> 2<sup>nd</sup> floor residents: Jimmy Feeney, Jack Penner</p>	HPE Didactic month
10/9/19	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p>Interdisciplinary Clinic 1:00-2:00 – Clinic Admin Time</p> <p><b>Housecalls:</b> Rand Dadasovich, Theresa Wong</p>	-- Pharmacists practice on the 1 <sup>st</sup> floor -- HSL/HEAT education week
10/16/19	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p>Interdisciplinary Clinic Housecalls: none for CME</p>	-- Pharmacists practice on the 1 <sup>st</sup> floor --CME Oct 16-18
10/23/19	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Joint seminar:</b> APEX tips for efficient practice 1:00-1:50 – APEX tips and tricks: setting up smartphrases and templates – Maria Byron, MD 2:00-2:50 – Introduction to Video Visits – Therese Chan Tack, DO 3:00-4:00 – Panel Management – Elisabeth Askin, MD 4:00-5:00 – Implement Panel Management plans with your patients</p>	Pharmacists practice on the 2 <sup>nd</sup> floor
10/30/19	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Special Wednesday Co-management Clinic – Second Floor</b> 1:00-2:00 PM: Panel Management time with pharmacists (all residents to attend)</p> <p><b>Housecalls:</b> 1<sup>st</sup> floor residents: Cynthia Tsai</p>	

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11/6/19	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Special Wednesday Co-management Clinic – First Floor</b></p> <p><b>Housecalls:</b> 2<sup>nd</sup> floor residents: Sarah Flynn, Patrick Sanger</p>	Shirley gone for other teaching responsibilities
11/13/19	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p>Interdisciplinary Clinic 1:00-2:00 – Panel Management time with pharmacists (all residents to attend)</p> <p><b>Housecalls:</b> Theora Cimino, Jackie To</p>	Pharmacists practice on the 1 <sup>st</sup> floor
11/20/19	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Joint seminar:</b> <u>Charting Smarter and Billing in the Real World</u> 1:00-1:50 – Efficient Charting in a busy clinic – Mia Williams, MD 2:00-2:50 – Introduction to billing (AKA review of examples from your practice) – Nat Gleason, MD and clinic coders 3:00-4:00 – Panel Management – Elisabeth Askin, MD 4:00-5:00 – Implement Panel Management plans with your patients</p>	Pharmacists practice on the 2 <sup>nd</sup> floor
11/27/19	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Special Wednesday Co-management Clinic – Second Floor</b> 1:00-2:00 PM: Panel Management time with pharmacists (all residents to attend)</p> <p><b>Housecalls:</b> 1<sup>st</sup> floor residents: Shirin Hemmat, Zoe Kopp</p>	

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12/4/19	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Special Wednesday Co-management Clinic – First Floor</b> 1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong <b>*All residents in clinic to attend*</b></p> <p><b>Housecalls:</b> 2<sup>nd</sup> floor residents: Erica Bass, Mitch MacCready</p>	CME (Dec 5-6)
12/11/19	<p>Interdisciplinary Clinic 1:00-2:00 – Panel Management time with pharmacists (all residents to attend)</p> <p><b>Housecalls:</b> Alex Kazberouk, Jack Penner</p>	Pharmacists practice on the 1 <sup>st</sup> floor
12/18/19	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Joint Seminar:</b> <u>Charting Smarter and Billing in the Real World</u> 1:00-1:50 – Efficient Charting in a busy clinic – Iris Huang, MD, MPH 2:00-2:50 – Introduction to billing (AKA review of examples from your practice) – Nat Gleason, MD and clinic coders 3:00-4:00 – Panel Management – Elisabeth Askin, MD 4:00-5:00 – Implement Panel Management plans with your patients</p>	Pharmacists practice on the 2 <sup>nd</sup> floor
12/25/19	<p>Clinic Closed for Holiday No Special Wednesday clinic – Second Floor – holiday Housecalls: none assigned – holiday</p>	Holiday
1/1/20	<p>Clinic Closed for Holiday No Special Wednesday clinic – First Floor – holiday Housecalls: none assigned – holiday</p>	Holiday
1/8/20	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p>Interdisciplinary Clinic 1:00-2:00 – Panel Management time with pharmacists (all residents to attend)</p> <p><b>Housecalls:</b> Maya Appley, Lisa Deng</p>	Pharmacists practice on the 1 <sup>st</sup> floor

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1/15/20	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Joint Seminar:</b>  <u>Effective Models of Primary Care and Workforce Issues</u>          1:00-1:50 – Workforce issues in Primary Care – Tom Bodenheimer, MD          2:00-2:50 – Effective Models of Primary Care Delivery: the Patient Centered Medical Home and the Chronic Care Model – Tom Bodenheimer, MD          3:00-4:00 – Panel Management          4:00-5:00 – Implement Panel Management plans with your patients</p>	Pharmacists practice on the 2 <sup>nd</sup> floor
1/22/20	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p>Interdisciplinary Clinic          1:00-2:00 – Panel Management time with pharmacists (all residents to attend)</p> <p><b>Housecalls:</b>          Cat Burke, Libby Cummings</p>	Pharmacists practice on the 1 <sup>st</sup> floor
1/29/20	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Special Wednesday Co-management Clinic – Second Floor</b>          1:00-2:00 PM: Panel Management time with pharmacists (all residents to attend)</p> <p><b>Housecalls:</b> 1<sup>st</sup> floor residents:          Theo Slomoff, Jackie To</p>	
2/5/20	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Special Wednesday Co-management Clinic – First Floor</b>          1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong  <i><b>*All residents in clinic to attend*</b></i></p> <p><b>Housecalls:</b> 2<sup>nd</sup> floor residents:          Erica Bass, Mitch MacCready</p>	

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2/12/20	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Joint Seminar:</b>  <u>Effective Models of Primary Care and Workforce Issues</u>          1:00-1:50 – Workforce issues in Primary Care – Tom Bodenheimer, MD          2:00-2:50 – Effective Models of Primary Care Delivery: the Patient Centered Medical Home and the Chronic Care Model – Tom Bodenheimer, MD          3:00-4:00 – Panel Management          4:00-5:00 – Implement Panel Management plans with your patients</p>	Pharmacists practice on the 2 <sup>nd</sup> floor
2/19/20	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p>Interdisciplinary Clinic          1:00-2:00 – Panel Management time with pharmacists (all residents to attend)</p> <p><b>Housecalls:</b>          Jack Penner, Theresa Wong</p>	Pharmacists practice on the 1 <sup>st</sup> floor <b>--Leadership Week</b>
2/26/20	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Special Wednesday Co-management Clinic – Second Floor</b>          1:00-2:00 PM: Panel Management with Pharmacists</p> <p><b>Housecalls:</b> 1<sup>st</sup> floor residents:          Karen Hauser, Cynthia Tsai</p>	
3/4/20	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Special Wednesday Co-management Clinic – First Floor</b>          1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong  <b>*All residents in clinic to attend*</b></p> <p><b>Housecalls:</b> 2<sup>nd</sup> floor residents:          Theora Cimino, Patrick Sanger</p>	
3/11/20	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p>Interdisciplinary Clinic          1:00-2:00 – Panel Management time with pharmacists (all residents to attend)</p>	Pharmacists practice on the 1 <sup>st</sup> floor



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	<b>Housecalls:</b> Libby Cummings, Lisa Deng, Sarah Flynn	
3/18/20	<b>Wednesday Morning Report</b> 8:00-9:00 AM  <i><b>Didactic presentations cancelled for COVID 19 surge schedule</b></i>  <b>Joint Seminar:</b> <u>Paying for Medical Care – nationally and locally</u> 1:00-1:50 – The Affordable Care Act, Covered California and the Private Insurance Market – Beth Griffiths, MD, MPH 2:00-2:50 – Paying for Primary Care in San Francisco – the SF Health Network and county policy: Anna Robert, RN, MSN, DrPH, Director of Primary Care, San Francisco Health Network 3:00-4:00 – Panel Management – Elisabeth Askin, MD 4:00-5:00 – Implement Panel Management plans with your patients	Pharmacists practice on the 2 <sup>nd</sup> floor
3/25/20	<b>Wednesday Morning Report</b> 8:00-9:00 AM  <b>Special Wednesday Co-management Clinic – Second Floor</b> 1:00-2:00 PM: Panel Management time with pharmacists (all residents to attend)  Housecalls: 1 <sup>st</sup> floor residents: NONE	
4/1/20	<b>Orientation to Virtual Precepting</b> 8:00-8:45 AM  <b>Zoom Precepting Huddle</b> 1:00-1:30 PM  <b>Housecalls:</b> 2 <sup>nd</sup> floor residents: NONE	
4/8/20	<b>Wednesday Morning Report</b> 8:00-9:00 AM  Interdisciplinary Clinic 1:00-2:00 – Panel Management time with pharmacists (all residents to attend)  <b>Housecalls:</b>	Pharmacists practice on the 1 <sup>st</sup> floor

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	Maya Appley, Rand Dadasovich	
4/15/20	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b><i>Didactic presentations cancelled for COVID 19 surge schedule</i></b></p> <p><b>Joint Seminar:</b>  <u>Paying for Medical Care – nationally and locally</u>        1:00-1:50 – The Affordable Care Act, Covered California and the Private Insurance Market – Beth Griffiths, MD        2:00-2:50 – Paying for Primary Care in San Francisco – the SF Health Network and county policy: Anna Robert, RN, MSN, DrPH, Director of Primary Care, San Francisco Health Network        3:00-4:00 – Panel Management – Elisabeth Askin, MD        4:00-5:00 – Implement Panel Management plans with your patients</p>	Pharmacists practice on the 2 <sup>nd</sup> floor
4/22/20	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p>Interdisciplinary Clinic        1:00-2:00 – Panel Management time with pharmacists (all residents to attend)</p> <p>Housecalls: NONE</p>	Pharmacists practice on the 1 <sup>st</sup> floor
4/29/20	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Special Wednesday Co-management Clinic – Second Floor</b>        1:00-2:00 PM: Panel Management time with pharmacists (all residents to attend)</p> <p><b>Housecalls:</b> 1<sup>st</sup> floor residents:        Shirin Hemmat, Alex Kazberouk, Cynthia Tsai</p>	
5/6/20	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Special Wednesday Co-management Clinic – First Floor – cancelled for SGIM</b>        1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong – <b><i>cancelled for SGIM</i></b></p> <p>Housecalls: 2<sup>nd</sup> floor residents: NONE</p>	Pharmacists practice on the 1 <sup>st</sup> floor --SGIM (May 6-9)

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5/13/20	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p><b>Joint Seminar:</b>  <u>Paying for Medical Care – nationally and locally</u>          1:00-1:50 – The Affordable Care Act, Covered California and the Private Insurance Market – Beth Griffiths, MD, MPH          2:00-2:50 – Paying for Primary Care in San Francisco – the SF Health Network and county policy: Anna Robert, RN, MSN, DrPH, Director of Primary Care, San Francisco Health Network          3:00-4:00 – Panel Management – Elisabeth Askin, MD          4:00-5:00 – Implement Panel Management plans with your patients</p>	<p>Pharmacists practice on the 2<sup>nd</sup> floor</p> <p>**replaced Miranda and Angela Beck due to COVID cancellations in March</p>
5/20/20	<p><b>Wednesday Morning Report</b> 8:00-9:00 AM</p> <p>Interdisciplinary Clinic          1:00-2:00 – Panel Management time with pharmacists (all residents to attend)</p> <p>Housecalls: none</p>	<p>Pharmacists practice on the 1<sup>st</sup> floor          --CME (May 20-24) -- cancelled</p>
5/27/20	<p><b>Wednesday Cross-Site Virtual Morning Report</b> 7:45-8:30 AM</p> <p><b>Special Wednesday Co-management Clinic – Second Floor</b>          1:00-2:00 PM: Panel Management time with pharmacists (all residents to attend)</p> <p><b>Continuity Clinic – Collaboration with Dr. Shirley Wong</b></p> <p>Housecalls: 1<sup>st</sup> floor residents: NONE</p>	
6/3/20	<p><b>Wednesday Cross-Site Virtual Morning Report</b> 7:45-8:30 AM</p> <p><b>R3 Talk:</b> Dr. Theo Slomoff, "Loneliness: The Other Pandemic"          12:00-1:00 PM</p> <p><b>Special Wednesday Co-management Clinic – First Floor</b>          1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong  <b>*All residents in clinic to attend*</b></p>	

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	Housecalls: 2 <sup>nd</sup> floor residents: NONE	
6/10/20	<p><b>Wednesday Cross-Site Virtual Morning Report</b> 7:45-8:30 AM</p> <p><b>Joint Seminar:</b>  <u>Paying for Medical Care – nationally and locally</u>          1:00-1:50 – The Affordable Care Act, Covered California and the Private Insurance Market – Beth Griffiths, MD, MPH          2:00-2:50 – Paying for Primary Care in San Francisco – the SF Health Network and county policy: Anna Robert, RN, MSN, DrPH, Director of Primary Care, San Francisco Health Network          3:00-4:00 – Panel Management – Elisabeth Askin, MD          4:00-5:00 – Implement Panel Management plans with your patients</p>	<p>Pharmacists practice on the 2<sup>nd</sup> floor</p> <p>**replaced Miranda and Angela Beck due to COVID cancellations in March</p>
6/17/20	<p><b>Wednesday Cross-Site Virtual Morning Report</b> 7:45-8:30 AM</p> <p>Interdisciplinary Clinic          1:00-2:00 – Panel Management time with pharmacists (all residents to attend)</p> <p>Housecalls: None (CME)</p>	<p>Pharmacists practice on the 1<sup>st</sup> floor          --CME</p>
6/24/20	<p><b>Wednesday Cross-Site Virtual Morning Report</b> 7:45-8:30 AM</p> <p><b>Special Wednesday Co-management Clinic – Second Floor</b>          1:00-2:00 PM: Panel Management time with pharmacists (all residents to attend)</p> <p>Housecalls: 1<sup>st</sup> floor residents: NONE</p>	

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**Housecalls Assignments:**

Maya Appley	9/25, 1/8, 4/8
Libby Cummings	9/4, 1/22, 3/11
Lisa Deng	9/4, 1/8, 3/11
Sarah Flynn	7/24, 11/6, 3/11
Karen Hauser	7/24, 9/25, 2/26
Alex Kazberouk	10/30, 12/11, 4/29
Zoe Kopp	8/28, 11/27, 6/17
Mitch MacCready	12/4, 2/5
Jack Penner	10/2, 12/11, 2/19
Cynthia Tsai	10/30, 2/26, 4/29

Erica Bass	8/14, 12/4, 2/5
Cat Burke	7/3, 9/11, 1/22
Theora Cimino	7/24, 11/13, 3/4
Rand Dadasovich	8/14, 10/9, 4/8
Jimmy Feeney	7/3, 10/2, 6/17
Shirin Hemmat	8/28, 11/27, 4/29
Patrick Sanger	7/10, 11/6, 3/4
Theo Slomoff	7/31, 9/11, 1/29
Jackie To	7/31, 11/13, 1/29
Theresa Wong	7/10, 10/9, 2/19

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**Didactic Schedule:**

July 17/August 21

Welcome Back to Clinic

- 1:00-2:15 - Reaching out to vulnerable patients with Housecalls: Process and Safety Issues – Carla Perisinotto, MD (July) and Natalie Young, MD (August)
- 2:30-4:00 - Introduction to Panel Management – Elisabeth Askin, MD
- 4:00-5:00 – Implement Panel Management plans with your patients

September 18/October 23

APEX tips for practice and coverage

- 1:00-1:50 – APEX tips and tricks: setting up smartphrases and templates
- 2:00-2:50 – Working with your practice partner: standards for our practice – Miranda Dunlop, MD and Sarah Summerville, MD
- 3:00-4:00 – Panel Management – Elisabeth Askin, MD
- 4:00-5:00 – Implement Panel Management plans with your patients

November 20/December 18

Charting Smarter and Billing in the Real World

- 1:00-1:50 – Efficient Charting in a busy clinic – Chris Bautista, MD
- 2:00-2:50 – Introduction to billing (AKA review of examples from your practice) – Nat Gleason, MD and clinic coders
- 3:00-4:00 – Panel Management – Elisabeth Askin, MD
- 4:00-5:00 – Implement Panel Management plans with your patients

January 15/February 12 Effective Models of Primary Care and Workforce Issues

- 1:00-1:50 – Workforce issues in Primary Care – Tom Bodenheimer, MD
- 2:00-2:50 – Effective Models of Primary Care Delivery: the Patient Centered Medical Home and the Chronic Care Model – Tom Bodenheimer, MD
- 3:00-4:00 – Panel Management
- 4:00-5:00 – Implement Panel Management plans with your patients

March 18/April 15

Paying for Medical Care – nationally and locally

- 1:00-1:50 – The Affordable Care Act, Covered California and the Private Insurance Market – Beth Griffiths, MD
- 2:00-2:50 – San Francisco Health Network and SF County Health Policy – Alice Chen, MD
- 3:00-4:00 – Panel Management – Elisabeth Askin, MD
- 4:00-5:00 – Implement Panel Management plans with your patients

May 13/June 10

Communicating through the Medical Record

- 1:00-1:50 – Documenting a Difficult Patient Encounter: documentation during a visit, how to file an incident report – Miranda Dunlop, MD
- 2:00-2:50 – Issues regarding Medical Malpractice – Angela Beck-Alioto, RN, JD and Susan Penny, JD
- 3:00-4:00 – Panel Management – Elisabeth Askin, MD
- 4:00-5:00 – Implement Panel Management plans with your patients